

2014 Inclusion Survey Phone Interviews Summary

There were 18 alumni who completed the survey.

Survey Questions and Responses

- 1) Were you a Utah Resident before attending Snow College? *(94.4% yes) 17 students*
- 2) If yes, what city did you live in? *(47% from/6 Sanpete County area)*
- 3) Were you recruited to come to Snow College? *(33% yes) 6 students*
- 4) How were you recruited?
 - Sports Recruitment *(37%) 3*
 - Academic Recruitment *(12%) 1*
 - Snow College visited my high school *(62%) 5*
 - Attended a college recruitment event *(0%)*
 - Received letter in recruitment package *(37%) 3*
 - Scholarship Funding *(25%) 2*
- 5) Were you a first-generation student? *(72% yes) 13*
- 6) Did you complete an AS, AA or certificate while attending Snow College? *(100% yes)*
- 7) What was your transition like from high school to college?

	Very easy	Somewhat easy	Neutral	Difficult	Very difficult	N/A	Total
Class work?	0 0.00%	10 55.56%	4 22.22%	3 16.67%	1 5.56%	0 0.00%	18
Living Arrangements?	9 50.00%	3 16.67%	2 11.11%	3 16.67%	1 5.56%	0 0.00%	18
Friends?	10 55.56%	7 38.89%	0 0.00%	1 5.56%	0 0.00%	0 0.00%	18
Being away from family?	3 17.65%	3 17.65%	2 11.76%	5 29.41%	1 5.88%	3 17.65%	17

Other Comments:

- Taking ed-net classes helped with the transition into college showed what was expected.
- Better decision because it was a smaller school.
- More enjoyable transition because you are expected to do your own work – up to you to make your grades.
- We had a lot of stereotyping/discrimination while I was at Snow College. Some of the faculty members were very opinionated about the members of the Polynesian community.
- The whole transition was difficult because in high school I didn't take it as serious.
- Ephraim is in the middle of nowhere.

8) Who or what helped you through the transition? (Open ended question)

- Professors were helpful.
- Advisor Mike Anderson was very helpful
- I got help from people I lived with. My roommates helped me a lot.
- College recruiter helped with the transition.
- Being involved with a group on campus with activities and study groups.
- Student Support Services and the MCC.
- Coach at Utah State University. Helped recruit her to Snow College.
- The teachers and high school counselors helped a lot. Recommendations to get into Student Support Services really helped.
- High school teachers
- My older siblings, my brother helped guide me.
- My family, friends – and being a student athlete provided friends for me in my teammates.
- Family helped and having that connection with Snow College. My mom and grandfather were both associated with Snow.
- Fernando Montano, English Brooks, Lindsey Field, Claudia Olsen, and Susan Whiting helped me to adapt.
- The Multicultural Center helped me to adapt to Snow College.
- Advisors/counselors. Student Support Services. Instructors
- Advisors
- The Multicultural Center helped a lot. They made me feel at home.

9) Who influenced your choice to attend Snow College?

Answer Choices	Responses
Friends	13.33% 2
Parents	60.00% 9
High school counselor or teacher	33.33% 5
College counselor or professor	0.00% 0
Total Respondents: 15	

#	Other (please describe)	Date
1	College recruiter	6/30/2014 4:34 PM
2	It just happened. I just chose it on my own. Snow College came to my school. It was the only college I applied to and I was accepted.	6/20/2014 4:31 PM
3	Utah State Coach	6/2/2014 7:59 PM
4	neighbors	5/20/2014 2:18 PM
5	Don't Remember why I came to Snow. I was suppose to go to Weber and then I changed my mind	5/20/2014 11:49 AM
6	The BB Coach	5/15/2014 1:38 PM
7	My Girl friend broke with me so I followed my friends to Snow College	5/14/2014 3:40 PM

10) How satisfied were you with your academic performance?

Answer Choices	Responses	
Very satisfied	50.00%	9
Somewhat satisfied	33.33%	6
Neutral	5.56%	1
Somewhat unsatisfied	11.11%	2
Very unsatisfied	0.00%	0
Total		18

11) Who did you find to be supportive within the college (Check all that apply)

(Professors – 65%; Counselors – 6%; Advisors – 47%; other students – 35%)

Comments:

- *Fernando and Mat Barreiro*
- *Multicultural Center*
- *Some teachers were really helpful*
- *Student Support Services*
- *Student Support Services*
- *Fernando, two of my friends and two professors*
- *Fernando*
- *All of them*

12) While at Snow College, did you seek out your professors outside of class for any of the following?

(Check all that apply)

Help with class work (89%)

Career guidance (17%)

Personal guidance (6%)

Did not seek out professors outside of class (11%)

13) When you had academic questions or concerns, who was the first person that you would go to?

(Check one) *(Professor – 44%; Advisor – 39%; Teaching assistant – 0%; Other student - 11%; Family member – 6%)*

Comments:

- *Also contacted fellow students for help.*
- *MCC Advisor and peers.*
- *Sometimes went to advisors who would have me go talk to the teacher*
- *Susan Whiting, Fernando*

14) When you had personal needs or a concern, who was the first person that you would go to? (Check one) *(Friend –44%; College advisor – 11%; Professor – 6%; Counselor 6%; Family member – 33%)*

15) Were you a member of any College organizations or clubs? *(94% yes) 17 students*

16) Please tell us the name of the club in which you were most actively involved. (open ended question)

- *Multicultural Club (10)*
- *Spanish Club*
- *Dead Cats Society (2)*
- *Snow Service (3)*
- *PBL*
- *Hispanic Student Association*
- *Women's Basketball (2)*
- *French Club*
- *Football Team*
- *Rugby Club*
- *BAAD Club*
- *Peer mentors*
- *International Club*
- *Native American Club*
- *Student Support Services*
- *Ambassadors*

17) Did your participation make your college experience any easier or better? 94% yes (16)

18) If yes, how? (open ended question)

- *Being involved with other students.*
- *Get to know more people and become involved with the club.*
- *Easier to meet peers with similar studies.*
- *I met a lot of friends through the Multicultural Club.*
- *Creating friendships.*
- *Made connections with peers who were going through the same experience.*
- *We did a lot of service projects and we had fun activities as well in the MCC. We also had tutors come in and help us with homework. We also had social events. Everyone was nice to each other.*
- *Learned a lot being part of a team.*
- *It made it more social and fun and I learned more about the culture and had a sense of community.*
- *Because I had the teammates who helped me with class work and they were there as friends – on the field and off.*
- *Easier to have friends already and we had something in common.*
- *It made it harder to be involved with football – because it took so much time.*
- *It kept me busy and involved in serving other students*
- *I was involved with other students, working on projects together or getting to know each other and helping in the community.*
- *There were very few Native American meetings*
- *It helped me to become a leader and to meet new people.*
- *By having a support system.*

19) Would you or have you recommended Snow College to a friend or relative? (100% yes)

20) Why or why not? (open ended question)

- *The college has a lot of teachers who have work experience in the subjects they teach.*
- *Experience was good and attending Snow College was a great place to start off.*
- *Enjoyed her experience and it helped her transition into attending a four year institution.*
- *I say good things about Snow College to others.*
- *Costs are cheaper to start off, tutoring resources were free and because of smaller class sizes.*
- *Experience was enjoyable.*
- *Snow College is one of the best two year colleges. The classes are small and the teachers help out the students. Most everyone knows each other in the class. I liked the activities with other students. I also knew the president. There are not many colleges where you get to know the president. It was a great college, and I loved it a lot. I was actually in the newspaper twice at Snow College. People were interested in my story and my history.*
- *The college has a great community.*
- *Because it has smaller classes so the teachers were more involved and could help you more. Friendly. It was a good transition after high school.*
- *Because of the atmosphere and because the classes were smaller and more focused on individuals.*
- *It's probably one of my greatest experiences. Snow helped me transition to a bigger university. Great people with a good strong bond. That doesn't exist at the bigger universities.*
- *It's a good, small college. If money is an issue it's a smart idea.*
- *I recommend it to every high school student I know, because it's small and personal.*
- *Because I was able to learn a lot of things and it was a great experience. I met a lot of people. The campus life is one of a kind, in a sense that the school is small and everyone knows everyone.*
- *Because I liked Snow and how it was small. Not too hard to make friends, tuition was not expensive and I got the chance to know my professors and they knew me by name. My department was very close to campus, etc.*
- *Because it's a good school, good people. I think it's a high class school and it's cheap.*
- *Because I feel it is a very good school. Much better than a four year university where students can get lost easily.*
- *Because it is a great school.*

21) What one thing would you change about Snow College? (open ended question)

- *Relocate the college to a better area.*
- *Nothing.(2)*
- *Implement more activities.*
- *Help students who want to transfer to take classes that will be accepted at another university.*
- *Advertise that the MCC services are available for all. It will make other students aware and make them feel inclusive.*
- *It would be nice to have Snow as a four year college.*
- *Had an experience where a teacher pulled me to the side and questioned you--which made me feel singled out and uncomfortable. It was kind of a negative experience.*
- *Miss the blue and yellow colors at this point.*
- *Maybe more activities to get more students involved with the school.*
- *I'd change more variety in the social sciences and more opportunities.*

- *Change the discriminatory attitude of faculty to students as well as law enforcement from the city of Ephraim against minority students. Also change the rules of conduct for students who get in trouble.*
- *The scholarships rules and the college housing meal plan.*
- *Not sure.*
- *Make it a four-year school instead of a two year school.*
- *The location.*

22) Why (would you make the change)? (open ended question)

- *It would make the transition easier and cost less without repeating classes.*
- *Teachers need to be more sensitive and possibly express concerns with a letter or in a more sensitive way.*
- *I believe everything happens for a reason and it worked out the way it should have.*
- *To get more students involved. That would help to make people aware of the school. More marketing to make people aware.*
- *Because I think a lot of students are interested in those courses and I felt like there weren't enough course offerings so they had to go on to a university for pre requisites*
- *Ephraim city police has a tendency to discriminate against minority students. As far as the code of conduct treat students in trouble equally when they fight and if you expel one expel both of them.*
- *I should have access to the scholarships just like anyone else.*
- *Meal plans should be removed, the students should choose where they can eat. It will save the students money.*
- *It was a very good school and professors helped me to succeed. It is a highly rated school.*
- *The community is a little too small.*

23) Did you ever feel that you wanted to leave or drop out of Snow College? (33% Yes)

24) If so, why did you consider discontinuing at Snow College? (open ended question)

- *Because I had to work.*
- *Almost lost interest in continuing school because I was unsure of what to major in.*
- *At the beginning because it was a very different environment.*
- *Once, when the public speaking teacher kind of humiliated me. But that was the only time, and I had procrastinated. Student Support Services helped me and encouraged me to keep going.*
- *It was kind of isolated so I didn't feel like there was much to do.*
- *Because I was having difficulties getting my Sterling Scholars scholarship and I was planning to move to UVU, but I stayed at Snow.*

25) Did you know any students of color who left Snow College before graduating? (72% Yes)

26) Why do you think some students of color may decide to leave or drop out of Snow before graduating? (open ended question)

- *They were undecided or unsure about what they wanted to study in college*
- *Due to Ephraim being a small town, maybe. Or due to not enough activities or things to do on campus.*
- *They had a difficult time studying in school because it was stressful for them, or they just attended to party.*
- *Financial burden and unsuccessful in passing classes.*
- *Left to go on an LDS mission and did not return.*
- *One of my friends left because he did not like the environment (weather) because it was too cold!*
- *Maybe because of academics and school work. They kind of gave up and wanted to move on to other things.*
- *It wasn't diverse enough, and maybe they didn't feel welcomed.*
- *They got involved in criminal activity. Or because they were having a culture shock since they were from big cities.*
- *Because they had expectations and the [school] did not meet them. Lack of resources, lack of jobs for minority students.*
- *Inability to pay tuition, lack of employment for students. Some teachers and staff being bias against students.*
- *Couldn't handle it--they were not used to the community because they were from out of state.*
- *There are a lot of factors like family situations, or due to Snow being in a small town.*
- *Some of them did not like it. They said there was not enough diversity.*

27) What do you believe is the single most important factor that contributed to your success at Snow College? (open ended question)

- *Good relationships with his professors.*
- *Not Sure.*
- *Family support and having a goal to graduate from college.*
- *Attendance in every class every day.*
- *Completing basic courses, which helped the make decision of a career choice.*
- *Being involved with the MCC, it was a good contact to find resources and help.*
- *The professors had a big impact on me. They care so much about the students and are willing to help them out.*
- *The professors were really helpful. I felt like I could go to their office anytime and they would really help me out.*
- *I think it was the encouragement from advisors and teachers that planted a seed to want to get an education. It pushed me and helped me get my AS at Snow.*
- *Motivation from really close friends, roommates and family.*
- *Time management. It took me a while to figure out how that worked--how your schedule works, get lunch, planning, writing down a schedule, etc.*
- *Having good professors and having a team of friends and a good family.*
- *Probably because I pursued my own interest--so I found out what I wanted to graduate in.*
- *Always took time to enjoy the college life. Keeping a healthy balance so not to get overwhelmed*
- *My desire to finish school and my parents.*

- *Education, learning, being disciplined.*
- *The professors were very helpful and they helped me when I was struggling.*
- *There are a lot of opportunities for you to get involved and to achieve.*

28) Please feel free to give us any additional feedback that may be helpful to the diversity efforts at Snow College. (open ended question)

- *I think Snow is appealing to everyone. The atmosphere is attractive to students. The school is well balance. One thing I would like to see is having computer labs open on Saturdays.*
- *Advising department needs to make their environment more welcoming for minority students.*
- *Orientation for Black students and a night out at the college so they can get to know one another. I didn't know about the MCC until after I was at Sow College for a while. My favorite teacher at Snow College was Cindy Averett. She was amazing and really helped me. And Rosie was cool too!*
- *I think you're doing great. I felt like there was a family environment in Student Support Services which helped and encouraged me. Loved the environment.*
- *None. The involvement in the school was good, and I would go to many activities and enjoyed the involvement.*
- *No, can't think of anything.*
- *Maybe try to recruit a lot more. It's a difficult place to get people aware of.*
- *I think those cultural clubs help to get it out more and make it more welcoming. Some clubs seemed a little closed off--invite other students that aren't in the culture. It would broaden the views of other students.*
- *I think the most important thing is for staff to promote the MCC facilities for students to use it. Not many people knew that printing was free at the Multicultural Center. Make it easier for the students to seek help, tutoring, FAFSA, promoting campus wide services to students, especially for minority students.*
- *Reaching out to more minority students and offer them the support they need. Get more faculty and staff involved in the efforts of helping students.*
- *When I went to Snow the diversity groups stayed within themselves, but by 2013 started to change which was better. More communication and stuff.*
- *Snow College needs to know how important diversity is. Snow needs a more diverse faculty and staff to help minorities.*
- *Need to have more multicultural events and recruiting efforts.*