



RESIDENCE  
LIFE

# RA Application

## Case Study Instructions

Complete an essay (**typed, double spaced, 12pt Times New Roman Font, 1-2 pages**) for ***one*** of the following situations. Be specific, identify the issues, and include how you, as a leader, would handle the scenario and uphold the Office of Residence Life mission statement.

### **Consider the following questions in your essay:**

- What information do you need and who will you get it from to help resolve the issue?
- What resources at Snow College could be used to aid in the situation?
- If possible, how could you prevent this in the future?

#### **Scenario 1**

While on duty in your residence hall's lobby, one of your residents, Jane, comes to you and explains that they are having issues with one of their roommates. They begin to tell you that Arora (who lives in the private room) always comes home extremely late at night (after everyone is already asleep) and is very loud; slamming doors, playing loud music, and singing at the top of her lungs. Several of the Arora's roommates have early morning classes and they are frustrated because they are not getting enough rest to focus in those classes. They have tried to talk to Arora about this situation, but Arora is always rude and yells at them when she is confronted. You set up a roommate mediation, and during the mediation, Arora accuses Jane of stealing food from her saying, "So why should I have to listen to what a thief says?" The rest of the roommates are frustrated about being woke up late all the time and not getting enough sleep and you now have additional information about Jane. What will you do during the mediation to make sure things don't escalate and that all issues come to a resolution/solution that everyone can agree upon. What additional matters might need to be considered in this situation? Why are the roommates acting in these ways?

#### **Scenario 2**

While in your RA room, resident Joey comes to you and asks if he can speak with you about something personal. You suggest that you go to the building office for some privacy. Once there, Joey confides in you that he is gay and that he recently came out to his family who did not take it well at all. His family has basically stopped talking to him and they told him that they won't pay for any of his school fees for the upcoming spring semester. Joey has been feeling depressed and borderline suicidal in the midst of all of this and he knew he could trust you because the two of you have had a positive and supportive friendship ever since he first moved in. How will you help Joey feel supported and accepted? What campus resources are available to struggling students that need additional support? Who else at the college could be informed so that Joey can receive additional support and guidance?